

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

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2007 DEC 19 P 2:34
CHIEF CLERK'S OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 02-0847

ORIGINAL

Regarding a complaint by (Person making the complaint):

Vincent Wade

Against (Utility name):

Peoples Energy

As to (Reason for complaint):

Refusal of respondent to supply heating
gas to my residence at 7250 S. Vernon ave.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

7250 S. Vernon ave Chicago IL 60619

The service address that I am complaining about is

7250 S. Vernon ave Chicago IL 60619

My home telephone is

(312) 953 8694

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(312) 953 8694

(Full name of utility company)

Peoples Energy of Chicago

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

85-11. Adm. Part 380.50(a), 286.70(a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. 1. ON SEPTEMBER 6 2002 I APPLIED FOR GAS SERVICE AT 7250 S VERNON AVE. IN CHICAGO IL. THE SERVICE REPRESENTATIVE ADVISED ME THAT I WOULD HAVE TO PAY A PREVIOUS BILL OF \$1600.00 AND A DEPOSIT OF \$1500.00 TO HAVE THE SERVICE RECONNECTED.

2. WHEN I ASKED THEM WHY AM I HELD RESPONSIBLE, IT WAS STATED THAT MY MOTHER HAS LEFT AN OUTSTANDING BILL AND THAT SINCE I HELP PAY THE GAS BILL LAST YEAR AND THAT I WAS IN RESIDANCE AT THE TIME THAT I WOULD BE HELD RESPONSIBLE FOR THE OUTSTANDING BILL.

3. THEY TELL ME THAT THEY HAVE PROOF THAT I HAVE BEEN RESIDING AT THAT ADDRESS BUT WILL NOT SHOW ME THE PROOF. MY MAILING ADDRESS IS THAT ADDRESS BUT WHEN I MOVED OUT I ASSUMED THAT THE UTILITIES WOULD BE TAKEN CARE OF. I TOLD THE SUPERVISOR THAT I HAD THE HOUSE REFINANCED AND WAS INFORMED

BY SAID SUPERVISOR THAT SERVICE WOULD BE REFUSED NO MATTER WHO RESIDES AT THAT ADDRESS. MAY I PLEASE HAVE AN EMERGENCY HEARING, MY FAMILY AND I HAVE BEEN WITHOUT HEAT SINCE SEPTEMBER OF 2002. PLEASE HELP!

Please clearly state what you want the Commission to do in this case:

that my service is restored without payment and that I not be held responsible for someone else's bill.

Date: Dec. 10, 2002
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

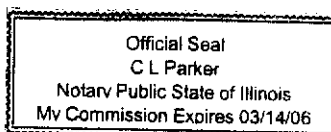
A notary public must witness the completion of this part of the form.

I, Vincent Wade, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) [Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) 12/17/2002

[Signature]
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.